

DEPARTMENT OF ECONOMIC DEVELOPMENT

STATE BOARD REPORT

DIVISION OF PROFESSIONAL REGISTRATION
PUBLISHED BY THE MISSOURI BOARD OF EXAMINERS FOR
HEARING INSTRUMENT SPECIALISTS

Volume 5, Issue 1

September 2002

HEARING INSTRUMENT SPECIALISTS ISSUES OF CONCERN

Throughout this past year, the Board has dealt with many issues relating to the practice of hearing instrument specialists. The Board feels the following information is important to note for its licensees.

In March 2002, the Board of Examiners for Hearing Instrument Specialists sent all licensees a copy of the following rules that have been revised: 4 CSR 165-1.020 Fees, 4 CSR 165-2.050 Continuing Education Requirements and 4 CSR 165-2.060 License Renewal. The above changes went into effect March 30, 2002. It is very important that all licensees are familiar with these changes.

The Board of Examiners for Hearing Instrument Specialists must approve continuing education courses before a licensee can use the hours from attending a continuing education course for renewal of a license. The Board has tried to make the continuing education approval process easy for its licensees and through its rule 4 CSR 165-2.050(1)(A), have established programs that are automatically approved. This means the automatically approved sponsors are not required to receive prior Board approval. 4 CSR 165-2.050(1)(A) states that the Board will automatically approve continuing education programs that are approved by the following organizations: 1) International Hearing Society (IHS); 2) American Speech and Hearing Association (ASHA); and 3) American Academy of Audiology (AAA). However, any group or individual that wishes to sponsor an educational program to meet the standard for license renewal that is not approved by the organizations listed in subsection (1)(A) shall submit the required documentation not less than thirty (30) days prior to the presentation of the program.

HOWEVER, IF THE PROGRAM WAS HELD PRIOR

TO MARCH 31, 2002 THEN PRE-APPROVAL OF THE PROGRAM YOU ATTENDED WOULD HAVE BEEN REQUIRED.

According to 4 CSR 165-2.060 licensees shall on or before the renewal date, pay the required fees, present annual receipt of calibration of all audiometers and present satisfactory evidence that continuing education requirements have been completed. Licensees shall provide evidence of attendance upon request of the Board for license renewal. Every licensee shall maintain full and complete records of all approved continuing education hours earned for the two-(2) previous reporting periods in addition to the current reporting

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CHAIR'S REPORT

On behalf of the Board, I would like to take this opportunity to welcome our newly appointed members of the Board, J. Scott George, Mt. Vernon, Missouri and Carol Bergmann, Ballwin, Missouri. The Board looks forward to working with Mr. George and Ms. Bergmann as the newest members of the Board.

I would also like to thank Nancy Frasier and Homer Miller for their hard work and dedication to the Board. Nancy served as a member of the Missouri Board of Examiners for Hearing Instrument Specialists from January 12, 1998 to April 24, 2002. Homer Miller served as a member of the Board from April 11, 1996 to June 13, 2002, and as Chairman from October 31, 1997 to June 13, 2002. Nancy and Homer were a great asset to the Board and their presence and wealth of knowledge will be greatly missed.

As always, we encourage licensees with questions to call the Board office for guidance. If questions are on complex issues, we might recommend requesting, in writing, an advisory opinion from the Board. Our hope is to make it as easy as possible for licensees to comply with Board Statutes and Regulations.

The next scheduled Board meeting is December 6, 2002 at the Division of Professional Registration in Jefferson City, Missouri. The Practical Examination will be administered on December 7, 2002. The next written examination is scheduled for December 13, 2002. Anyone wishing to attend an open session of the Board may do so at the meeting in Jefferson City.



*Charlotte Connell,
Board Chairperson*

Governor

The Honorable Bob Holden

Department of Economic Development

Joseph L. Driskill, Director

Division of Professional Registration

Marilyn Taylor Williams, Director

BOARD OF EXAMINERS FOR HEARING INSTRUMENT SPECIALISTS

BOARD MEMBERS

Charlotte Connell, Chairperson, Independence, MO
Dennis M. Cory, Member, Joplin, MO
J. Scott George, Member, Mt. Vernon, MO
Stanley E. Thawley, M.D., Member, St. Louis, MO
J. Mark Goffinet, Member, Boonville, MO
Carol Bergmann, Member, Ballwin, MO

BOARD STAFF

Dana K. Hoelscher, Executive Director
Vickie Coffman, Administrative Assistant
Jeanie Woodward, Licensure Technician

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This is an official publication of the Division of Professional Registration. Submit articles to: BEHIS, P.O. Box 1335, Jefferson City, MO 65102.

EXECUTIVE DIRECTOR'S REPORT



*Dana Hoelscher,
Executive Director*

I would like to explain to all licensees the Board's complaint handling and disposition process. All complaints received by the Board are assigned a complaint number. A complaint may be based upon personal knowledge or beliefs based on information received from other sources. The complaints must be in writing on a form provided by the Board. Verbal or telephone communications are not acceptable, but you may request a complaint form by telephone, fill it out and mail it back to the Board. In general, the complaint is considered to be a closed record and is not accessible to the public. Any complaint that is received by the Board is acknowledged in writing to both the complainant and licensee. The complainant will be notified of the final outcome. Any disciplinary action taken by the Board is a matter of public record. The Board believes publication of disciplinary actions to be in the public interest and has included such in this newsletter. If you have any questions, please contact the Board's office.

The 2002 fiscal year ended June 30, 2002. I would like to take this opportunity to provide you with this end of year report on Board activities as they relate to the hearing instrument specialist profession in the State of Missouri.

Hearing Instrument Specialists

Total # of Licenses - 445
New Licenses Issued - 37
By Examination - 14
By Endorsement - 23

Temporary Permits Issued - 34
Registration of Supervision Certificates
Issued - 9

Licenses Renewed - 418
Licenses Not Renewed for 2002 - 32

Hearing Instrument Specialists Complaints

Official Complaints Received - 11
Investigations Conducted - 8
Cases Disciplined - 1

DIVISION DIRECTOR'S REPORT



*Marilyn Taylor
Williams,
Division Director*

My office has been working diligently, through team input and much planning, to develop an optical imaging system that will meet the needs of the Division. I'm glad to report that we have begun implementing the new optical imaging system. The boards will be trained on how to use the system. Once trained, they will begin using the system and have the ability to scan daily mail received or other paper files and documents maintained in the Board office. The boards will each determine what documents are to be scanned.

As of February 19, 2002, we had 14 production boards that had been trained. These boards were using the optical imaging system and were scanning their documents. At that time, there had already been 50,000 pages imaged. As of March 15, 2002, there were six (6) boards who were being trained on the system and it is anticipated in the very near future, these boards would also go to production and begin scanning their paper files. It is expected that the remaining boards will begin training on the system very soon and shortly thereafter, go into production also. It is projected that the entire Division will be trained on and using the system in the next few months.

Please stay tuned as we continue to improve the services provided by the Division.

Yours truly,

A handwritten signature in cursive script that reads "Marilyn Taylor Williams".

Marilyn Taylor Williams
Division Director

DISCIPLINARY ACTION TAKEN BY THE BOARD

The Board has taken disciplinary action against the hearing instrument specialist license of William Campbell for continuing to engage in the practice of fitting hearing instruments after the expiration of his hearing instrument specialist license and prior to its renewal. Campbell's hearing instrument specialist license was expired from December 31, 2000 through April 16, 2001, Campbell continued to hold himself out as a hearing instrument specialist during that period and collected fees from his practice as such. Cause existed to discipline Campbell's hearing instrument specialist license under Section 346.105.2(4), (5), (6), (7), (12) and (13), RSMo.

Mr. Campbell's license was Suspended for a period of three (3) months, beginning May 9, 2002. Campbell had to cease from all activities which constituted the practice of hearing instrument specialist. Campbell's license thereafter was placed on Probation for a period of one year effective August 9, 2002. The terms of the probation included: 1) keeping the Board apprised of his current address and telephone number at each place of residence and business. Mr. Campbell shall notify the Board within ten days of any change in this information. 2) He shall timely renew his license and timely pay all fees required for license renewal and comply with all other requirements necessary to maintain his license in a current and active state. 3) If, at any time within the disciplinary period, Campbell changes his residence from the State of Missouri, ceases to be currently licensed under the provisions of Missouri Chapter 346, or fails to keep the Board advised of all current places of residence and business, the time of absence, or unlicensed status or unknown whereabouts, shall not be deemed or taken as any part of the disciplinary period. 4) Campbell shall comply with all provisions of Missouri Chapter 346 and all rules and regulations of the Board. 5) Campbell shall meet with the Board at a regularly scheduled meeting of the Board upon request from the Board.

TEMPORARY PERMIT HOLDERS AND SUPERVISORS

The Board wishes to remind Temporary Permit Holders and Supervisors that if a temporary permit holder has not obtained full licensure prior to the expiration of their temporary permit, the temporary permit holder may apply for one six-month extension, provided that the application for an extension and the \$75.00 fee is received in the Board office prior to the expiration date that appears on the certificate. A request for an extension can only be considered if it is received prior to the date that your temporary permit expires.

Also, prior to licensure or upon the termination of a temporary permit, either by it expiring or the termination of the working relationship, the Attestation of Supervision form must be completed and returned to the Board office.

This form is completed by the supervisor evaluating the work completed by the temporary permit holder. According to 4 CSR 165-2.010 (8), upon completion of any registered supervised experience, the hearing instrument specialist in training shall request an attestation form from the Board to be completed by the registered supervisor and returned to the Board.

It is the responsibility of both the Temporary Permit holder and the Supervisor to comply with all sections of 4 CSR 165-2.010. Many temporary permit holders terminate their relationship with a supervisor and neither the temporary permit holder nor the supervisor notifies the Board of the change. Failing to do so is a violation of 4 CSR 165-2.010 and subjects both licenses to disciplinary action by the Board.

Licensees are always welcome to contact the Board office with any questions they may have regarding the statutes or regulations.

NEW MEMBERS APPOINTED



J. Scott George

J. Scott George has been appointed to serve on the Board of Examiners for Hearing Instrument Specialists. He replaces Nancy Frasier.

Mr. George is a 1972 graduate of University of Missouri-Rolla where he received his Bachelor of Science degree in Computer Science. Mr. George has been licensed as a Hearing Instrument Specialist since 1996. Mr. George is currently the General Manager of Mid-America Dental and Hearing Center in Mt. Vernon, Missouri and is also the President and General Manager for Mid-America Hearing Center with offices in Mt. Vernon, Branson, Liberty and Joplin. Mr. George has been associated with Mid-America since 1991.

Mr. George is the past president of the Missouri Hearing Society, his term ended April 2002. Mr. George's term as member of the Board of Examiners for Hearing Instrument Specialist expires January 11, 2006.

Carol Bergmann has been appointed to serve on the Board of Examiners for Hearing Instrument Specialists. Ms. Bergmann filled the vacant audiology position previously held by Lisa Guillory-Parsons.

Ms. Bergmann received a Bachelor of Arts in Teaching in Speech and Language Pathology from Sam Houston State University, Huntsville, Texas, and a Masters of Health Sciences in Audiology from the University of Missouri, Columbia. Ms. Bergmann has been licensed as a Hearing Instrument Specialist since 1985 and also holds a Missouri license in Clinical Audiology.

Ms. Bergmann's term as member of the Board of Examiners for Hearing Instrument Specialists expires January 11, 2002.

HEARING INSTRUMENT SPECIALISTS ISSUES OF CONCERN (Continued)

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period. The Board may conduct an audit of licensees to verify compliance with the continuing education requirements. Licensees shall provide all approved continuing education certificates to the Board within fifteen (15) days of the Board's request. This rule also changes the renewal of licenses from annually to biennially effective January 1, 2004.

Licensees may subject their license to disciplinary action for reporting continuing education hours that cannot be documented, that have not been approved by the Board, etc. Therefore, we advise all licensees to familiarize themselves with not only the continuing education rules but all of the Board's statutes and rules.

The Board cannot stress enough the importance of maintaining continuing education documentation in accordance with the Board's rule. Also, it is extremely important to be totally honest when answering the continuing education question on the renewal application. As previously indicated, disciplinary action can be taken against licensees who do not comply with the Board's minimum standards for continuing education. Discipline is a permanent record and is never removed from the licensee's file.

STATE BOARD REPORT

New Licensees **July 1, 2001 to June 30, 2002**

| | | |
|-----------------------|----------------------|----------------------|
| Amy M. Arsenault | Anne Madachy | Joseph Guison |
| Shonda Bailey | Christy Ann Maddux | Gary Hock |
| Carolyn Bequette | Ashley Redding | Christopher Lammert |
| Barbara Burns | Maria Romine | Robin McGee |
| Christina Gash | Kristy Schieszer | Jerry Poteet |
| Susan Gibson | Casey Stach | Michael Schneller |
| Donna Goosey | Richard P. Tibbils | Shannon K. Schneller |
| Richard Hogan II | Emily Timmermann | Sheila Shelton |
| Mary Hudson | Rose White | Larry Vezina |
| Amy Hunter | Jennifer Wibbenmeyer | Carl Willingham |
| Satyendra Kumar | Jerry Arter | Vincent Yero |
| Karen Layton | Donald L. Converse | |
| Jennifer Listenberger | Kelly Fore | |

New Temporary Permit Holders **July 1, 2001 to June 30, 2002**

| | | | |
|-------------------|------------------|---------------------|---------------------|
| Chad O'Gara | Melinda Young | Judy Hartline | Rita Harmon |
| Carol Gray | Sheila Shelton | Vincent Yero | Christopher Lammert |
| Robin McGee | Cynthia Modrosic | Lewis Baker Shepley | Robert Koehn |
| Danielle Oakley | Troy Adrian | Bernard Libel | JoAnn Ryder |
| Dick Clay | David Haselhorst | Shannon Schneller | James Stobaugh |
| Maxine Bach | Wesley Potts | Douglas Thomas | Kermit Brown |
| Michael Schneller | Brian Handy | Phyllis Kessler | William Ralls, Jr. |
| Robert Mangual | Cindy Marino | Scott VanHoose | |
| Kimberly Fenn | Kristi Cavaness | Brian LaMarr | |

RECENTLY REGISTERED SUPERVISORS **July 1, 2001 to June 30, 2002**

| | | |
|--------------|------------------|-----------------|
| Lisa Butler | Rex McGee | Matthew Scaring |
| Janet Delong | Bradley McMillin | John Scarlas |
| Roger Knapp | Danny Nelson | Wayne Wilson |

SEMINARS FOR CEU CREDITS

4 CSR 165-2.050 Continuing Education Requirements (1) (B) 1. Requires that educational programs must be approved by the Board of Examiners for Hearing Instrument Specialists. The program information must be submitted 30 days prior to the presentation of the program unless they are IHS, AAA or ASHA approved.

The following represents continuing education courses, which have been approved for 2002. You may contact the Board office at (573) 751-0240 with questions or to verify if a continuing education course has been approved.

| DATE | SPONSOR | PROGRAM NAME | HOURS | LOCATION | CONTACT |
|---------------------|----------------------------------|---|-------|--------------------|---------------------------------|
| January 11-12, 2002 | Oklahoma Hearing Aid Association | Winter Audiology & Hearing Aid Conference | 10 | Oklahoma City, OK | Bruce Mow 918-836-0777 |
| January 27-30, 2002 | Marcon | Marcon 25th Anniversary Annual Meeting | 11 | Cruise - Miami | Michael Winship 888-962-7266 |
| March 22-23, 2002 | Kansas Hearing Aid Association | Kansas Continuing Education Seminar | 12 | Wichita, KS | M. Day Kaufmann 785-266-4833 |
| January 16, 2002 | Washington University | Widex Hearing Aid Company Diva Training | 4 | St. Louis, MO | Heather Monroe 314-432-4110 |
| January 3-4, 2002 | Omni Hearing Systems | Educational Session VI | 9 | Carrollton, TX | Kelly Steck 800-527-0872 |
| January 4, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting & Delivery | 9.2 | Castleton, IN | Debbie Blair 800-327-5159 |
| February 1-2, 2002 | Audina Hearing Instruments, Inc. | Recognition and Enhancement of Hearing Healthcare Issues | 10 | Orlando, Florida | Billie Howell 800-223-7700 |
| March 9, 2002 | Audina Hearing Instruments, Inc. | Recognition and Enhancement of Hearing Healthcare Issues | 10 | Raleigh, NC | Billie Howell 800-223-7700 |
| May 4, 2002 | Audina Hearig Instruments, Inc. | Recognition and Enhancement of Hearing Healthcare Issues | 10 | Erie, Pennsylvania | Billie Howell 800-223-7700 |
| June 1, 2002 | Audina Hearing Instruments, Inc. | Recognition and Enhancement of Hearing Healthcare Issues | 10 | Columbus, OH | Billie Howell 800-223-7700 |
| July 27, 2002 | Audina Hearing Instruments, Inc. | Recognition and Enhancement of Hearing Healthcare Issues | 10 | Portland, OR | Billie Howell 800-223-7700 |

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| August 17, 2002 | Audina Hearing Instruments, Inc. | Recognition and Enhancement of Hearing Healthcare Issues | 10 | Kansas City, KS | Billie Howell 800-223-7700 |
| October 5, 2002 | Audina Hearing Instruments, Inc. | Recognition and Enhancement of Hearing Healthcare Issues | 10 | Mesa, AR | Billie Howell 800-223-7700 |
| November 2, 2002 | Audina Hearing Instruments, Inc. | Recognition and Enhancement of Hearing Healthcare Issues | 10 | San Jose, CA | Billie Howell 800-223-7700 |
| January 2, 2002 | Washington University | The Bone Anchored Hearing Aid (BAHA) How Does It Work? | 1 | St. Louis, MO | Pamela Koprowski 314-4454-2542 |
| February 20, 2002 | Widex Hearing Aid Co. | SENSO Dispenser Training 9: SENSO Diva Basics | 6 | Des Moines, IA | James Katz 888-724-9455 |
| April 25, 2002 | Widex Hearing Aid Co. | SENSO Dispenser Training 9: SENSO Diva Basics | 6 | Des Moines, IA | James Katz 888-724-9455 |
| February 28, 2002 | Widex Hearing Aid Co. | SENSO Dispenser Training 9: SENSO Diva Basics | 6 | Kansas City, MO | James Katz 888-724-9455 |
| March 5, 2002 | Widex Hearing Aid Co. | SENSO Dispenser Training 9: SENSO Diva Basics | 6 | St. Louis, MO | James Katz 888-724-9455 |
| February 21, 202 | Widex Hearing Aid Co. | SENSO Dispenser Training 9: SENSO Diva Basics | 6 | Omaha, NE | James Katz 888-724-9455 |
| February 1, 2002 | Hearing Health International Institute | Finding & Serving the Hearing Impaired Person | 2 | Austin, TX | Dianne Webberley 800-770-8977 |
| February 1, 2002 | Hearing Health International Institute | Working with the Manufacturer | 2 | Austin, TX | Dianne Webberley 800-770-8977 |
| February 1, 2002 | Hearing Health International Institute | Maintaining A Hearing Aid Office | 3 | Austin, TX | Dianne Webberley 800-770-8977 |
| April 5, 2002 | Hearing Health International Institute | Finding and Serving the Hearing Impaired | 2 | Houston, TX | Dianne Webberley 800-770-8977 |
| April 5, 2002 | Hearing Health International Institute | Working With the Manufacturer | 2 | Houston, TX | Dianne Webberley 800-770-8977 |
| April 5, 2002 | Hearing Health International Institute | Maintaining a Hearing Aid Office | 3 | Houston, TX | Dianne Webberley 800-770-8977 |

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|------------------|--|---|---|----------------|----------------------------------|
| April 5, 2002 | Hearing Health International Institute | Fitting Forum | 3 | Houston, TX | Dianne Webberley 800-770-8977 |
| February 1, 2002 | Hearing Health International Institute | Fitting Forum | 3 | Austin, TX | Dianne Webberley 800-770-8977 |
| July 19, 2002 | Hearing Health International Institute | Finding and Serving the Hearing Impaired person | 2 | Austin, TX | Dianne Webberley 800-770-8977 |
| July 19, 2002 | Hearing Health International Institute | Working With the Manufacturer | 2 | Austin, TX | Dianne Webberley 800-770-8977 |
| July 19, 2002 | Hearing Health International Institute | Maintaining a Hearing Aid Office | 3 | Austin, TX | Dianne Webberley 800-770-8977 |
| July 19, 2002 | Hearing Health International Institute | Fitting Forum | 3 | Austin, TX | Dianne Webberley 800-770-8977 |
| October 4, 2002 | Hearing Health International Institute | Finding and Serving the Hearing Impaired Person | 2 | Carrollton, TX | Dianne Webberley 800-770-8977 |
| November 1, 2002 | Hearing Health International Institute | Finding and Serving the Hearing Impaired Person | 2 | Austin, TX | Dianne Webberley 800-770-8977 |
| October 4, 2002 | Hearing Health International Institute | Working With the Manufacturer | 2 | Carrollton, TX | Dianne Webberley 800-770-8977 |
| November 1, 2002 | Hearing Health International Institute | Working With the Manufacturer | 2 | Austin, TX | Dianne Webberley 800-770-8977 |
| October 4, 2002 | Hearing Health International Institute | Maintaining a Hearing Aid Office | 3 | Carrollton, TX | Dianne Webberley 800-770-8977 |
| November 1, 2002 | Hearing Health International Institute | Maintaining a Hearing Aid Office | 3 | Austin, TX | Dianne Webberley 800-770-8977 |
| November 1, 2002 | Hearing Health International Institute | Fitting Forum | 3 | Austin, TX | Dianne Webberley 800-770-8977 |
| October 4, 2002 | Hearing Health International Institute | Fitting Forum | 3 | Carrollton, TX | Dianne Webberley 800-770-8977 |

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|------------------|--|--|---|----------------|----------------------------------|
| February 2, 2002 | Hearing Health International Institute | Road to Better Hearing | 4 | Austin, TX | Dianne Webberley 800-770-8977 |
| February 2, 2002 | Hearing Health International Institute | Noise Management Directionality & Assisted Listening Devices | 2 | Austin, TX | Dianne Webberley 800-770-8977 |
| February 2, 2002 | Hearing Health International Institute | Financial Management of a Hearing Aid Dispensing Office | 4 | Austin, TX | Dianne Webberley 800-770-8977 |
| April 6, 2002 | Hearing Health International Institute | Road to Better Hearing | 4 | Houston, TX | Dianne Webberley 800-770-8977 |
| July 20, 2002 | Hearing Health International Institute | Road to Better Hearing | 4 | Austin, TX | Dianne Webberley 800-770-8977 |
| October 5, 2002 | Hearing Health International Institute | Road to Better Hearing | 4 | Carrollton, TX | Dianne Webberley 800-770-8977 |
| November 2, 2002 | Hearing Health International Institute | Road to Better Hearing | 4 | Austin, TX | Dianne Webberley 800-770-8977 |
| April 6, 2002 | Hearing Health International Institute | Noise Management Directionality & Assisted Listening Devices | 2 | Houston, TX | Dianne Webberley 800-770-8977 |
| July 20, 2002 | Hearing Health International Institute | Noise Management Directionality & Assisted Listening Devices | 2 | Austin, TX | Dianne Webberley 800-770-8977 |
| October 5, 2002 | Hearing Health International Institute | Noise Management Directionality & Assisted Listening Devices | 2 | Carrollton, TX | Dianne Webberley 800-770-8977 |
| November 2, 2002 | Hearing Health International Institute | Noise Management Directionality & Assisted Listening Devices | 2 | Austin, TX | Dianne Webberley 800-770-8977 |
| April 6, 2002 | Hearing Health International Institute | Financial Management of a Hearing Aid Dispensing Office | 4 | Houston, TX | Dianne Webberley 800-770-8977 |
| July 20, 2002 | Hearing Health International Institute | Financial Management of a Hearing Aid Dispensing Office | 4 | Austin, TX | Dianne Webberley 800-770-8977 |
| October 5, 2002 | Hearing Health International Institute | Financial Management of a Hearing Aid Dispensing Office | 4 | Carrollton, TX | Dianne Webberley 800-770-8977 |

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|--------------------------|--|---|-------|------------------|-----------------------------------|
| November 2, 2002 | Hearing Health International Institute | Financial Management of a Hearing Aid Dispensing Office | 4 | Austin, TX | Dianne Webberley 800-770-8977 |
| February 19, 2002 | Widex Hearing Aid Company, Inc. | SENSO Dispenser Training 8: Compass 3+ | 4 | Des Moines, IA | Jamie Katz 888-724-9455 |
| February 27, 2002 | Widex Hearing Aid Company | SENSO Dispenser Training 8: Compass 3+ | 4 | Kansas City, MO | Jamie Katz 888-724-9455 |
| February 25-26, 2002 | Midwest Ear Institute | Life in the Mainstream | 15.25 | Kansas City, MO | Betty Ost-Everley 888-724-9455 |
| January 17-Dec. 31, 2002 | Hearing Health International Institute | Diversity Preparedness | 4 | Internet | Dianne Webberley 800-770-8977 |
| January 17-Dec. 31, 2002 | Hearing Health International Institute | Introduction to Earmold & Shell Technology | 5 | Internet | Dianne Webberley 800-770-8977 |
| January 17-Dec. 31, 2002 | Hearing Health International Institute | Ear Impressions | 4 | Internet | Dianne Webberley 800-770-8977 |
| January 17-Dec. 31, 2002 | Hearing Health International Institute | Loudness Growth | 4 | Internet | Dianne Webberley 800-770-8977 |
| February 9, 2002 | Unitron Hearing | Axiom Training | 4 | Plymouth, MN | Denise M. Colo 800-888-8882 |
| February 20, 2002 | Washington University | Phonak Aero Training | 2 | St. Louis, MO | Heather Monroe 314-432-4110 |
| April 5-7, 2002 | Missouri Speech-Language-Hearing Association | MSHA 2002 Convention | 20 | Columbia, MO | Carol Bergmann 888-SAY-MSHA |
| February 6, 2002 | St. Louis Children's Hospital | Emerging Topics in Pediatric Infectious Disease | 1 | St. Louis, MO | Lauren Storr 314-454-2551 |
| February 16-21, 2002 | Sonus USA, Inc. | Sonus Leadership Summit | 13 | Cancun, Mexico | Dawn Hudson 888-333-9152 |
| February 15-16, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| February 22-23, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| February 15-16, 2002 | Starkey Labs | Starkey Hearing Alliance 2002 | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| March 15-16, 2002 | Starkey Labs | Starkey Hearing Alliance 2002 | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| April 19-20, 2002 | Starkey Labs | Starkey Hearing Alliance 2002 | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| May 17-18, 2002 | Starkey Labs | Starkey Hearing Alliance 2002 | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |

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|------------------------|--------------|---------------------------------|-------|----------------------------|--------------------------------|
| June 21-22, 2002 | Starkey Labs | Starkey Hearing Alliance 2002 | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| July 19-20, 2002 | Starkey Labs | Starkey Hearing Alliance 2002 | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| August 23-24, 2002 | Starkey Labs | Starkey Hearing Alliance 2002 | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| September 20-21, 2002 | Starkey Labs | Starkey Hearing Alliance 2002 | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| October 18-19, 2002 | Starkey Labs | Starkey Hearing Alliance 2002 | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| November 15-16, 2002 | Starkey Labs | Starkey Hearing Alliance 2002 | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| December 6-7, 2002 | Starkey Labs | Starkey Hearing Alliance 2002 | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| Feb. 28 - Mar. 2, 2002 | Tri States | 30th Annual Tri-State Meeting | 12 | Portland, OR | Larry Brethower |
| February 22-23, 2002 | MicroTech | Adventures in Technology | 7 | St. Thomas, Virgin Islands | Mary E. MacRae 800-635-3455 |
| February 1-2, 2002 | Starkey Labs | Audibel-Advanced Fittings Class | 13.25 | Cruise | Karen Lindberg 800-328-8602 |
| February 22-23, 2002 | Starkey Labs | Audibel-Advanced Fittings Class | 13.25 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| March 22-23, 2002 | Starkey Labs | Audibel-Advanced Fittings Class | 13.25 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| April 26-27, 2002 | Starkey Labs | Audibel-Advanced Fittings Class | 13.25 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| May 24-25, 2002 | Starkey Labs | Audibel-Advanced Fittings Class | 13.25 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| June 28-29, 2002 | Starkey Labs | Audibel-Advanced Fittings Class | 13.25 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| July 26-27, 2002 | Starkey Labs | Audibel-Advanced Fittings Class | 13.25 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| August 30-31, 2002 | Starkey Labs | Audibel-Advanced Fittings Class | 13.25 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| September 27-28, 2002 | Starkey Labs | Audibel-Advanced Fittings Class | 13.25 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| October 25-26, 2002 | Starkey Labs | Audibel-Advanced Fittings Class | 13.25 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| November 22-23, 2002 | Starkey Labs | Audibel-Advanced Fittings Class | 13.25 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| December 13-14, 2002 | Starkey Labs | Audibel-Advanced Fittings Class | 13.25 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |

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|---------------------------|--------------------------|---|------|-----------------|------------------------------------|
| April 5-6, 2002 | Nebraska Hearing Society | Spring Seminar 2002 | 12 | Lincoln, NE | Ray Rosenow 402-475-1831 |
| March 6, 2002 | St. Louis Childrens Hosp | Research Updates | 1 | St. Louis, MO | Lauren Storr, M.S. 314-454-2551 |
| March 7, 2002 | Beltone | Beltone 301: Advanced Consultative Care | 7 | Orlando, FL | Tom Adams 773-583-3600 |
| March 14, 2002 | Beltone | Beltone 301: Advanced Consultative Care | 7 | Los Angeles, CA | Tom Adams 773-583-3600 |
| April 5, 2002 | Beltone | Beltone 301: Advanced Consultative Care | 7 | Dallas, TX | Tom Adams 773-583-3600 |
| May 23, 2002 | Beltone | Beltone 301: Advanced Consultative Care | 7 | St. Louis, MO | Tom Adams 773-583-3600 |
| June 28, 2002 | Beltone | Beltone 301: Advanced Consultative Care | 7 | Columbus, OH | Tom Adams 773-583-3600 |
| July 18, 2002 | Beltone | Beltone 301: Advanced Consultative Care | 7 | Minneapolis, MN | Tom Adams 773-583-3600 |
| August 22, 2002 | Beltone | Beltone 301: Advanced Consultative Care | 7 | Denver, CO | Tom Adams 773-583-3600 |
| September 5, 2002 | Beltone | Beltone 301: Advanced Consultative Care | 7 | Boston, MA | Tom Adams 773-583-3600 |
| October 3, 2002 | Beltone | Beltone 301: Advanced Consultative Care | 7 | Chicago, IL | Tom Adams 773-583-3600 |
| November 1, 2002 | Beltone | Beltone 301: Advanced Consultative Care | 7 | Seattle, WA | Tom Adams 773-583-3600 |
| December 5, 2002 | Beltone | Beltone 301: Advanced Consultative Care | 7 | Washington, DC | Tom Adams 773-583-3600 |
| February 28-March 1, 2002 | Beltone | Beltone 202: Practical Fitting | 9.25 | Chicago, IL | Tom Adams 773-583-3600 |
| July 11-12, 2002 | Beltone | Beltone 202: Practical Fitting | 9.25 | Chicago, IL | Tom Adams 773-583-3600 |
| August 8-9, 2002 | Beltone | Beltone 202: Practical Fitting | 9.25 | Chicago, IL | Tom Adams 773-583-3600 |
| October 10-11, 2002 | Beltone | Beltone 202: Practical Fitting | 9.25 | Chicago, IL | Tom Adams 773-583-3600 |
| November 7-8, 2002 | Beltone | Beltone 202: Practical Fitting | 9.25 | Chicago, IL | Tom Adams 773-583-3600 |

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| March 2, 2002 | Southwest MO State Univ | 3rd Annual SMS Pathways to Communication Conference | 6 | Springfield, MO | Karen Adams 417-836-5275 |
| January 30, 2002 | Widex | Widex DIVA Seminar | 6 | Nashville, TN | James Martin 800-221-0188 |
| February 23, 2002 | Gallaudet University Regional Center | ASL Classifiers | 3 | Overland Park, KS | Mariann Cadieu 800-227-3921 |
| February 22-23, 2002 | Oticon | Human Link Conference | 8.25 | Tempe, AZ | Kimberly Pearson 888-661-7805 |
| February 26, 2002 | GN Resound | CANTA Expert Series | 3 | Wichita, KS | Kimberly Pearson 888-661-7805 |
| February 27, 2002 | GN Resound | CANTA Expert Series | 3 | Topeka, KS | Kimberly Pearson 888-661-7805 |
| March 26, 2002 | GN Resound | CANTA Expert Series | 3 | St. Louis, MO | Kimberly Pearson 888-661-7805 |
| March 27, 2002 | GN Resound | CANTA Expert Series | 3 | Columbia, MO | Lisa Buckler 816-751-2579 |
| March 5, 2002 | Kansas City Society of Audiology | Diagnostic Vestibular Testing & Vestibular Rehabilitation | 1.5 | Kansas City, MO | Debbie Blair 800-327-5159 |
| March 1, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Chicago, IL | Debbie Blair 800-327-5159 |
| March 8, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Las Vegas, NV | Debbie Blair 800-327-5159 |
| March 15, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| April 5, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| April 26, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| May 10, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| May 17, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |

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| June 7, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| June 21, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| July 12, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| July 26, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| August 9, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| August 23, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| September 13, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| September 27, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| October 12, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| October 26, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| November 8, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| November 29, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| December 13, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |

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| December 20, 2002 | Magnatone | Digitals & Programmables: Comprehension, Fitting and Delivery | 9.25 | Casselberry, FL | Debbie Blair 800-327-5159 |
| February 26, 2002 | Siemens | Third Generation Digital Workshop | 6 | Prospect Heights, IL | Edward Miller 800-333-9083 |
| February 27, 2002 | Siemens | Third Generation Digital Workshop | 6 | Prospect Heights, IL | Edward Miller 800-333-9083 |
| February 28, 2002 | Siemens | Third Generation Digital Workshop | 6 | Prospect Heights, IL | Edward Miller 800-333-9083 |
| March 5, 2002 | Siemens | Third Generation Digital Workshop | 6 | Prospect Heights, IL | Edward Miller 800-333-9083 |
| March 6, 2002 | Siemens | Third Generation Digital Workshop | 6 | Prospect Heights, IL | Edward Miller 800-333-9083 |
| March 7, 2002 | Siemens | Third Generation Digital Workshop | 6 | Prospect Heights, IL | Edward Miller 800-333-9083 |
| March 26, 2002 | Oticon, Inc. | Adapto Introductory Seminar | 3 | St. Louis, MO | Ken Saiki 800-526-3921 |
| April 2, 2002 | Oticon, Inc. | Adapto Introductory Seminar | 3 | Wichita, KS | Ken Saiki 800-526-3921 |
| April 3, 2002 | Oticon, Inc. | Adapto Introductory Seminar | 3 | Kansas City, MO | Ken Saiki 800-526-3921 |
| April 4, 2002 | Oticon, Inc. | Adapto Introductory Seminar | 3 | Springfield, MO | Ken Saiki 800-526-3921 |
| March 14-16, 2002 | American Auditory Society | The American Auditory Society Annual Scientific & Technology Meeting | 16 | Scottsdale, AZ | Wayne Staab, Ph.D. 602-789-0755 |
| April 17-20, 2002 | American Academy of Audiology | The American Academy of Audiology 14th Annual Convention | 23 | Philadelphia, PA | Meggan Olek 800-AAA-2336 |
| March 8-9, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| March 22-23, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| April 12-13, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| April 26-27, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| May 17-18, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| June 14-15, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| July 12-13, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |

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| August 16-17, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| September 13-14, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| October 20-21, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| November 8-9, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| December 6-7, 2002 | Starkey Labs | Five Star Audiology | 12 | Eden Prairie, MN | Karen Lindberg 800-328-8602 |
| April 11-14, 2002 | Missouri Hearing Society | Missouri Hearing Society's 2002 Spring Educational Seminar | 16 | St. Louis, MO | Debra Goffinet 800-411-2360 |
| April 26-27, 2002 | Iowa Association of Hearing Health Professionals | IAHHP Spring Conference | 8 | West Des Moines, IA | Bev Thomas 515-440-6057 |
| March 20, 2002 | GN ReSound | CANTA Expert Series | 3 | St. Louis, MO | Kimberly Pearson 888-661-7805 |
| July 18-20, 2002 | University of Florida, Dept. of Communicative Diso | 2002 OAE/AER Hands-On Audiology Workshop Information | 25.5 | Gainesville, FL | James Hall 352-392-4474 |
| April 3, 2002 | St. Louis Children's Hospital | Hearing Loss in the Cerebral Palsy Population | 1 | St. Louis, MO | Lauren Storr 314-454-2551 |
| April 13, 2002 | Social Security Administration | PASS/Employment Support Workshop for the Deaf | 6 | Independence, MO | Gloria Guzman 913-621-2217 |
| April 15-Dec 31, 2002 | Hearing Health International Institute | Considerations in Otoscopic Evaluations | 3 | Internet | Dianne Webberley 360-834-9664 |
| April 26, 2002 | Children's Mercy Hospital | Audiology Education Meeting | 2 | Kansas City, MO | Denise Miller 816-234-3677 |
| May 30-June 1, 2002 | Associazione Per La Ricerca Sulla Sordita Infatill | 2nd International Conference of Newborn Hearing Screening | 14.25 | Cernobbio (Como), Italy | Sharon Scagnetti +39.02.2399.3345 |
| June 29-July 2, 2002 | AG Bell | AG Bell Convention | 27.5 | St. Louis, MO | J. Michael Keller www.agbell.org/convention |
| May 1, 2002 | Sonic Innovations | Adesso Training Seminar | 1 | St. Louis, MO | Loren Storr 314-454-2551 |
| August 22-24, 2002 | Vanderbilt University | 2002 Cochlear Implant Workshops for Children | 19 | Nashville, TN | Workshop Coordinator 615-936-5000 |

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| June 26, 2002 | Miracle Ear | Beyond Technology; The Human Connection | 6.5 | Kansas City, MO | Barb Kruse 816-833-3551 |
| June 5, 2002 | Washington University | The Role of Laboratory Testing in the Diagnosis of the Dizzy Patient | 1 | St. Louis, MO | Lauren Storr 314-454-2551 |
| May 3-4, 2002 | Beltone | Beltone Regional Training Institute | 10 | Chicago, IL | Tom Adams 800-621-1275 |
| May 31 - June 1, 2002 | Beltone | Beltone Regional Training Institute | 10 | New Orleans, LA | Tom Adams 800-621-1275 |
| June 14-15, 2002 | Beltone | Beltone Regional Training Institute | 10 | Baltimore, MD | Tom Adams 800-621-1275 |
| June 21-22, 2002 | Beltone | Beltone Regional Training Institute | 10 | Newport Beach, CA | Tom Adams 800-621-1275 |
| Internet | Hearing Health International Institute | Residential Aural Rehabilitation Program for Older Adults | 3 | Internet | Dianne Webberley 800-770-8977 |
| Internet | Hearing Health International Institute | Earmolds: Are Soft Materials Superior | 2 | Internet | Dianne Webberley 800-770-8977 |
| May 23, 2002 | Oticon | Introduction Training Seminar | 3 | St. Louis, MO | Ken Saiki 816-941-3333 |
| May 22, 2002 | Oticon, Inc. | DigiFocusSuperpow er/Adapto Seminar | 3.5 | St. Louis, MO | Ken Saiki 800-526-3921 |
| July 24, 2002 | University of Missouri | Technological Advancements in Cochlear Implants | 3 | Columbia, MO | Michelle Woodward 573-882-7129 |
| August 7, 2002 | Central Institute for the Deaf | Legal Issues in Audiology | 1 | St. Louis, MO | Lauren Storr 314-454-2551 |
| September 4, 2002 | Washington University | Tinnitus/Hyperacusis | 1 | St. Louis, MO | Lauren Storr 314-454-2551 |

2002 CALENDAR OF EVENTS

SEPTEMBER

September 20 - Written Examination in Jefferson City, MO at the Division of Professional Registration

DECEMBER

December 6 - Board Meeting in Jefferson City, MO at the Division of Professional Registration

December 7 - Practical Examination in Jefferson City, MO at the Division of Professional Registration



December 13 - Written Examination in Jefferson City, MO at the Division of Professional Registration

ADDRESS CHANGE

If you move your employment or residence location, don't forget to notify the Missouri Board of Examiners for Hearing Instrument Specialists. If we do not have your current address, your renewal notice may not reach you.

According to the Board's rule, 4 CSR 165-2.060 (1) a licensee whose address has changed from that printed on the certificate must inform the Board of those changes by sending a letter to the Board office within 15 working days of the effective date of the change.

You may notify the office of any address change by faxing written notification to (573) 526-3489 or by mailing written notification to P.O. Box 1335, Jefferson City, MO 65102.

STATE BOARD REPORT

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